

MICHELLE WARNER

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We've never been more connected ...
yet so many people feel disconnected.

Human Connection. Modern Life. Human Performance.



Michelle is a Human Connection Expert for the Modern World exploring why the simple human need to feel valued matters more than ever in today's high-pressure world.

After working across 37 countries for more than 25 years in leadership, culture and customer experience, Michelle has seen how the relentless pressure for results — combined with the nonstop demands and emotional exhaustion of modern life — often leaves little room for people to feel valued or cared for. And when people don't feel like they matter, both performance and life suffer.

Through her practical 3-step framework, Michelle helps leaders, organizations and individuals restore human connection at work and in everyday life. When people feel valued — they think, perform and live differently.



TOPICS INCLUDE:

- ★ AI, Technology & Human Connection
- ★ Customer Experience & Hospitality
- ★ Leadership & Workplace Culture
- ★ Emotional Exhaustion & Burnout
- ★ Inclusion & Belonging



The Secret Ingredient Is Always Love™ shares Michelle's 3-step framework for creating the kind of human connection that drives stronger performance, deeper loyalty, and more meaningful lives.



STORY IDEAS:

HUMAN CONNECTION • MODERN LIFE • HUMAN PERFORMANCE

- **THE NEW STATUS SYMBOL ISN'T HUSTLE — IT'S PEACE:** 3 Ways People Are Protecting Their Energy.
- **WHY PEOPLE ARE SHOCKED WHEN SOMEONE ACTUALLY CARES:** What small moments reveal about what people are craving today.
- **THE WELLNESS CONVERSATION IS MISSING SOMETHING BIG:** People are doing all the right things — and still feeling exhausted.
- **WHY KINDNESS FEELS SO POWERFUL RIGHT NOW:** The emotional shift happening beneath everyday interactions.

AI • BUSINESS • LEADERSHIP • CUSTOMER EXPERIENCE

- **THE MORE BUSINESSES AUTOMATE, THE MORE CUSTOMERS FEEL ALONE:** People don't mind technology. They mind feeling abandoned by it.
- **THE HUMAN SKILL AI WILL MAKE MORE VALUABLE — NOT LESS:** The future workplace may reward a very different kind of intelligence.
- **CUSTOMERS WON'T RETURN BECAUSE EVERYTHING WAS "FINE":** The loyalty killer most businesses don't see.
- **THE SELF-SERVICE ECONOMY IS BURNING PEOPLE OUT:** Businesses optimized for efficiency — but customers are craving something different.
- **THE GOLDEN RULE ISN'T ENOUGH ANYMORE:** Why people don't want to be treated like everyone else.
- **PEOPLE CAN FEEL WHEN THEY DON'T MATTER:** Why feeling valued shapes the way we think, perform, and live.



MEDIA EXPERIENCE:

NATIONAL SATELLITE MEDIA TOUR WITH CAROL EVANS OF WORKING MOTHER MEDIA:

Featured on ABC, CBS, and NBC affiliates in Chicago, Atlanta, Dallas, and Los Angeles.



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