

**MICHELLE WARNER**

**THE SECRET INGREDIENT IS ALWAYS LOVE™**

**HUMAN CONNECTION EXPERT | AUTHOR | SPEAKER | CONSULTANT | CERTIFIED JOHN MAXWELL COACH**

**300 WORD BIO**

Michelle Warner is a Human Connection Expert, author, consultant, facilitator, and Certified John Maxwell Coach whose work helps people create extraordinary lives, relationships, workplaces, and experiences through love in action. For more than 25 years, Michelle has worked with leaders and organizations around the world, helping strengthen culture, leadership effectiveness, customer experience, and employee experience. Her work has impacted leaders in 37 countries and thousands of individuals across industries. Michelle is the author of The Secret Ingredient Is Always Love™: 3 Steps to Creating Exceptional Hospitality that Drives Revenue and creator of The Secret Ingredient Is Always Love™ 3-Step Framework. Her work centers on a simple but powerful question: What emotional impact am I having on others? A proud mother of 11, Michelle's message is rooted in both professional expertise and deeply personal experiences. From caring for her sister Wendy during her battle with Stage 4 cancer to navigating life's challenges, loss, faith, and reinvention, she has witnessed firsthand the transformative power of human connection. Today, Michelle speaks, coaches, consults, and facilitates experiences that help people become more intentional about the impact they have on others. Her work bridges personal transformation and business performance, helping individuals and organizations create cultures where people feel valued, supported, and like they matter. Her guiding belief is simple: The Secret Ingredient Is Always Love™.